# TECK COAL ELK VALLEY COMMUNITIES OF INTEREST INITIATIVE

# **FACILITATED ADVISORY PANEL MEETING**

Version: Final Issue Date: June 25, 2012

Minutes of	Meeting	
<b>Location:</b> Elkford Community Conference Centre	<b>Date:</b> June 13, 2012	Time: 9am-noon
Purpose: Second quarterly meeting 2012		
Attendees: See attached		

Meeting commenced at 9:15 am (Mayor McKerracher gave tour of new facility to members)

Members were welcomed, oriented to the building's exits, and a safety message was provided by Mayor Halko, Chair of Committee. She introduced the meeting facilitator, Bob Johnstone, of Johnstone and Associates, by providing some of his background. Chair Halko asked those present to introduce themselves and explain the community of interest they were representing. Nic Milligan explained that Rosemary Phillips had removed herself temporarily from the panel because the Ktunaxa Nation Council and Teck are in Impact Management and Benefit Agreement negotiations. Sharon Strom explained that Ben Voysey was absent because he was receiving an award from Fernie Secondary at this time.

Bob Johnstone reviewed the agenda with the attendees. There were no changes or additions.

#### **Background to Agenda**

At the March 28<sup>th</sup> meeting, the executive directors were tasked with creating a draft vision statement. At that meeting, it was also noted by panel members that care should be taken around the structure of the Advisory Panel given that Teck Coal's Elk Valley operations' area of influence is so large and all Communities of Interest (COIs) representatives should be welcomed to join the panel. The concern was that the panel would become unmanageable and ineffective. With these action items in mind, Chair Halko and Secretary Strom met on May 2 to determine next steps. Chair Halko advised Ms. Strom that she had, on more than one occasion, been involved in workshops around formulation of vision and mission statements, goal setting and such. She said the most effective workshop was one facilitated by Bob Johnstone of Johnstone and Associates. She called Mr. Johnstone to check on his availability.

Action Items	Who	When
Set a date for a facilitated session with Bob Johnstone	Lois/Sharon	ASAP
Coordinate details with executive and Nic	Sharon	ASAP

The workshop facilitated by Bob Johnstone was held May 9<sup>th</sup> in the District of Sparwood meeting room on May 9, 2012 with Lois Halko, Ben Voysey and Sharon Strom in attendance. The outcome of the effectual meeting was a redrafting of the Terms of Reference (ToR) to include the foundation statements consisting of the Mandate, the Vision, the Mission and Goals. Participation requirements and panel/committee structures were also included in the revised ToR.

Action Item	Who	When
Send ToR with an explanation to panel members for their consideration	Sharon	May 31, 2012
Invite panel members to submit Steering Committee nomination to Bob	Sharon	May 31, 2012
Create a matrix to cover requirements for Steering Committee	Bob	3 <sup>rd</sup> week May

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## Discussion - June 13th

#### Report on Action Items of March 28th

Sharon Strom reported on the action items arising from the March 28<sup>th</sup> meeting. See attached.

#### **Terms of Reference**

Bob Johnstone asked those present if they had any concerns or questions regarding the revised ToR. There were none. He pointed out that members received, with their meeting packages, an Org Chart to help demonstrate the structure of the COI Initiative as outlined in the ToR.

Bob provided Post-Its to everyone and asked them to comment on what they thought was positive about the ToR, what was negative, and about what they were unclear. Bob gathered the comments for review by the Steering Committee at its first meeting to be held in the near future. See attached.

#### **Steering Committee Membership**

Bob Johnstone distributed the matrix outlining who was selected for the Steering Committee based on nominations and representation requirements. Of those selected, Mike Sosnowski did not accept for RDEK Area A/Business. Shirley Mercier transferred to RDEK Area A/Health Care as the executive was unaware she lived in Area A as opposed to Fernie. This opened a spot for Fernie/Business. Sharon Strom nominated Simon Howse to fill the spot. Simon accepted.

#### **TSM Report Cards**

Nic Milligan provided the highlights of Line Creek Operation's 2011 TSM External Verification of the Energy and Greenhouse Gas indicators and Aboriginal and Community Outreach indicators focusing on self-assessments versus verified results and what were found to be shortfalls. Copies were not given out in the meeting package. Terry Anonson stated he was concerned about what was on the sheet that was not being provided. Sharon Strom advised that she had several copies and gave one to Terry, Casey Brennan and Chris Stagg upon their request. At a later discussion in the meeting, Casey suggested, Sharon Strom should not be concerned about overburdening members with too many email attachments or too much paper. It was suggested all documents should be provided to panel members who can then choose to read them or not. Sharon suggested it will be hard to understand the report card without some background on what the verifiers are expecting. The schedule of upcoming external verifications was requested. It was asked which company provided the external verification and if they verified for all Canadian mines.

Action Items	Who	When
Provide hard copy of Line Creek TSM Report Card to those who asked	Sharon	June 13 <sup>th</sup>
Provide TSM Verification Guidance documents to all	Sharon	Mid July
Provide schedule of sites' external verification and for which indicator	Sharon	Mid July
Determine verifying company and extent of their verification for other mines	Sharon	Mid July

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## **FACILITATED ADVISORY PANEL MEETING**

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#### TSM Performance - Strengths, Weaknesses, Potential Issues Affecting Improved Performance

Bob Johnstone broke the participants into groups to brainstorm on and record what they thought were strengths and weaknesses of Teck's current TSM performance and what issues may exist that could affect Teck's ability to improve performance. Sharon distributed the *Towards Sustainable Mining 101:* A *Primer* document for assistance. After sufficient time was provided, representatives from each group shared their findings. Afterwards, Bob collected the results for compilation and discussion at the future Steering Committee meeting. See attached.

#### **Closing Remarks and Next Steps**

Chair Halko thanked Bob Johnstone for facilitating the session and all attendees for participating. She advised that Sharon would contact the Steering Committee members to secure a date for their first meeting / strategic planning session. Chair Halko asked Nic to give an update on the status of the optional mine tour planned for Greenhills Operations after lunch. Because visibility was very poor, it was recommended the tour be postponed to a later date. Those who planned to participate in the tour concurred.

Action Items	Who	When
Reschedule a tour of one of the EV coal sites	Sharon	TBD
Arrange date for Steering Committee meeting	Sharon	3 <sup>rd</sup> week June

Meeting ended around noon followed by a networking lunch. Most attendees left by 12:45.

# TECK COAL ELK VALLEY COMMUNITIES OF INTEREST ADVISORY PANEL JUNE 13, 2012 ATTENDANCE LIST

Name	Representing	Phone #1	Phone #2
Anonson, Terry	Metis Nation BC	250-910-0673	250-865-2401
Baher, Daniel	Youth - CCHS	403-562-7258	
Bauer, Kim	Social -EWTFS	250-865-2031	250-425-5125
Beranek, Dave	Guide Outfitters	250-425-0711	250-425-5976
Bradish, Leah	Post-Secondary Ed - COTR	250-423-4691	250-423-8778
Brennan, Casey	Wildsight	250-423-2603	250-423-0402
Chechotko, Matthew	Youth - SSS	250-425-2341	250-425-5220
Craig, Lorne	Community Safety - RCMP		
Domin, Terri	Interior Health	250-423-9634	250-425-4526
Fisher, Nicole	Youth - ESS	250-865-7466	
Fraser, Norm	Business -Nupqu Devel Corp	250-423-9101	
Galloway, Gordon	Motorized Recreation	250-865-2674	
Giuliano, Mayor Mary	City of Fernie	250-423-4009	250-423-2233
Halko, Mayor Lois	District of Sparwood	250-425-7256	250-425-6271
Howse, Simon	Business-Parastone & CHBA	250-423-8674	250-423-4136
Johnstone, Bob	Meeting Facilitator		
Mercier, Shirley	Interior Health	250-423-8250	250-423-1742
Mertz, Michael	Social - Prov of Alberta	403-562-3241	403-563-0674
Milligan, Nic	Teck Community Affairs	250-425-3335	250-433-1210
Podrasky, Kevin	Teck Environment	250-425-3169	
Regular, Keith	Education - ESS	250-865-4674	250-865-2035
Sliworsky, Gerry	Community Safety - RCMP	250-425-6233	250-425-5490
Sosnowski, Mike	Regional District E. K.	250-423-1029	
Stagg, Chris	Forestry - CANFOR	250-426-9247	250-421-1244
Strom, Sharon	Teck Community Affairs	250-425-3343	250-433-1096
Tobin, Troy	Teck Human Resources	250-425-8165	
Wedderburn, Shelley	Michel Creek Residents	250-425-6642	250-425-3761

# Unable to attend:

Name	Representing	Phone #1	Phone #2
Decoux, Mayor Bruce	Municipality of CNP	403-562-7743	
Friesen, Deborah	Senior Housing	250-425-2292	250-425-9059
Kellington, Fran	Education - SSS	250-425-6666	
Marasco, Kevin	Hunters and Fishers	250-423-3495	
McKerracher, Mayor Dean	District of Elkford	250-910-4000	250-865-4000
Mercereau, Bunny	Senior Society	250-425-7009	250-425-5851
Posnikoff, Rick	Industry - CP Rail	250-828-7053	
Sugden, Sindella	Youth - TFA	250-425-0674	250-910-0325
Walker, Lee-Anne	Elk River Alliance	250-423-3322	250-423-1682
Voysey, Ben	Youth - FSS	250-423-4883	250-278-0725

# ACTION ITEMS FROM MARCH 28, 2012 MEETING

Arrange to hold a future meeting at a mine site and include a tour  • Arranged for June 13, 2012 at 12:30 pm	Sharon	June 2012 ✔
<ul> <li>Verify whether or not Teck purchased land in Galloway</li> <li>Nic to provide answer – affirmative – because Teck owns several rail car sets, it is required to have its own rail siding.</li> </ul>	Nic	mid April <del>?</del> ✓
Find out estimated number of future hiring  • 900 over next 3 years	Sharon	mid April ✔
<ul> <li>Find out Teck's percentage of contribution to the GDP</li> <li>Nic to provide answer – exact info not available/ ½ of 1% used</li> </ul>	Nic	mid April <del>?</del> ✓
<ul> <li>Compile breakdown of employees' communities of residence</li> <li>Of 3525: 13% CNP, 15% Fernie, 21% in each of Sparwood and Elkford, 30% in other communities including Elko, Jaffray, Cranbrook, Lundbreck, Pincher Creek and Lethbridge</li> </ul>	Sharon	mid April ✔
Send a copy of <i>TSM 101: a Primer</i> to members  • Sent with minutes	Sharon	mid April ✔
Research the existence of other COI Advisory Panels across Canada  • Sent with minutes: Holcim Canada	Sharon	mid April ✔
<ul> <li>Members to submit their suggestions for additional COI reps</li> <li>A handful of suggestions submitted</li> </ul>	All	end April
Send a copy of consensus decision-making process to Sharon <ul> <li>Norm sent shortly after Mar. 28<sup>th</sup> meeting</li> </ul>	Norm F.	mid April ✔
Send a copy of consensus decision-making to members  • Sent with minutes	Sharon	mid April ✔
A meeting of the officers will be arranged to discuss the next agenda and	Lois/Sharon	TBD
<ul> <li>Create a draft vision and goals</li> <li>Lois and Sharon met to formulate ideas. Lois recommended         Bob Johnstone who then facilitated a session with Lois, Ben and         Sharon to devise draft foundation statements and ToR (May 9)</li> </ul>		•
Make changes to (Feedback Mechanism) process to reflect suggestions from panel members  • This was done soon after the March 28 <sup>th</sup> meeting	Sharon	mid April ✔
Follow up with Teck Service Desk re: a toll-free number for feedback  • Toll-free number is: 1-855-806-6854	Sharon	March 29 ✓
Begin campaign to inform managers and public about the process  Not done – will push for end of June	Sharon	end April <b>X</b>

# TECK COAL ELK VALLEY COMMUNITIES OF INTEREST ADVISORY PANEL ACTION ITEMS FROM MARCH 28, 2012 MEETING

Submit a service request to the Teck Service Desk to have Sparwood Office main reception phone line brought back to functionality  • Problem has been corrected	Sharon	end April
Forward letter District of Elkford sent to FRO and GHO re: paramedics to Nic	Dean M	mid April
Dean to provide answer - affirmative		<del>2</del> ✓
Follow up with Elk Valley coal sites regarding the role Teck may be able to play to alleviate concerns about lack of paramedic availability	Nic	end April
Nic to provide answer – waiting for feedback from GMs		<del>2</del> ✓
<ul> <li>Several potential dates for next meeting will be sent via Survey Monkey</li> <li>Option of 2 days with either morning or afternoon of each: majority choose June 13<sup>th</sup> a.m.</li> </ul>	Sharon	end April ✔
Consideration to be given to which subcommittees should be formed to allow the main committee to remain manageable  • Some input provided by panel members	All	end April ✔
<ul> <li>Consideration to be given to future agenda items</li> <li>Agenda developed from facilitated session with Bob Johnstone</li> </ul>	All	end April ✔
An expense submission sheet to be created for members to submit to Teck	Sharon	mid April
<ul> <li>First version sent to panel members – revised to include mailing address</li> </ul>		•

# TECK COAL ELK VALLEY COMMUNITIES OF INTEREST ADVISORY PANEL STEERING COMMITTEE MATRIX

	TECK CO	DAL ELK VALLEY CO	COAL ELK VALLEY COMMUNITIES OF INTEREST INITIATIVE	TEREST INITIATIVE		
		STEERING COMI	STEERING COMMITTEE SELECTION MATRIX	MATRIX		
	Crowsnest Pass	Elkford	Sparwood	Fernie	RDEK Area A	Other
Local Government			Lois Halko			
NGOs				Lee-Anne Walker		
Michel Creek/GN Rd Resident			Shelley Wedderburn			
Youth				Ben Voysey		
Seniors			Bunny Mercereau			
Business				Simon Howse		
Education		Keith Regular				
Health Care					Shirley Mercier	
Social Services	Mike Mertz					
Community Safety	32			Lorne Craig		
Recreation Users		Gordon Galloway				
Aboriginal		Terry Anonson				
Teck			Sharon Strom			

# ADVISORY PANEL FEEDBACK FROM JUNE 13, 2012 MEETING

#### **Regarding Terms of Reference**

#### **Positive**

- Positive, funded, vision, mission, all goals
- Good representation of members on the panel
- Expectations of participants
- Clear and comprehensive
- Vision of community interaction
- Teck is funding and supporting this group
- Inclusiveness of members
- Addresses concerns about functionality of large panel
- The idea of standing committees and task forces is a good one. There should be a wide diversity of these
- 3Rs: Responsible, Resourceful, Respectful
- The communities are, or have the chance to be, informed about all of Teck's plans and their sustainability
- Dialogue and communication vital
- Inclusive of all aspects and clearly aligns with mandate
- Great cross section of participants
- Clear breakdown of roles
- Inclusive to youth with an eye to generate interest in mining careers
- Clear goals
- Terms of Reference as revised seems to be a workable model
- I like the Terms of Reference. Reflects attainable goals
- Commitment to provide an avenue for feedback and information exchange Teck and also community based

#### **Negative**

- Advisory Panel does not mention representation from environmental interest
- Is one meeting per year adequate for continuous feedback?
- Vague! Accountable to what?

#### Questions

- Metric to see if committee is meeting objectives?
- Unclear if meetings are quarterly or once per year as identified with the Advisory Panel
- What are areas of interest outside of communities= geographic?
- Will the Steering Committee meet in four different communities yearly?
- Potential benefits?
- Why are recreational users represented by motorized?
- How are report card ratings defined? What are we striving for specifically?
- Should the Vision include Teck being informed of COI goals and aspirations?
- Will the Advisory Panel meet in different communities yearly?
- What might the task forces be focused on?
- Is this group satisfied with the Vision and Mission?
- Goals listed are very ambiguous but important to make happen
- Goals: to understand the nature of all communities of interest and recognize that Teck operations may not always be compatible with and in the best interest of these communities

# ADVISORY PANEL FEEDBACK FROM JUNE 13, 2012 MEETING

#### Regarding Teck's Performance in Towards Sustainable Mining

#### **Current Strengths**

- There is now something in place that brings "sustainable" performance into one place
- Anticipate strength in water indicator
- Desire to be a leader and achieve AAA and demonstrate leadership on TSM within Canada
- Community and aboriginal outreach is starting at a high level but how do you measure the impact and benefit of COI on Teck and communities
- The maximum production contributes to already made businesses
- Teck is promoting TSM financially and by encouraging broad community participation
- New feedback mechanism
- Bonus wages used as incentives to achieve TSM objectives
- TSM focuses on communities and workers
- Being focused on environmental fallout and needs
- TSM is encouraging feedback
- Teams working on Selenium Project
- Grants assist in increasing community engagement
- Contract services for employees take care of their people (eg: Aboriginal Outreach, employee benefits)
- Indicators / Audits / International Performance Standards
- Proactive in wanting to attain AAA
- Reclamation Project increase at Line Creek
- Prompt resolution to problems (ie: dust)
- Safety / Health Mine Rescue / Policy/ Standards / Response/ Loss Prevention Officer
- Highway improvement
- Job satisfaction retain employees and maintain expertise / experience translates into better practices
- Environmental review process that is thorough and leads to increasing standards system processes
- Transparent / accountable
- Increasing economics of mining update new technology equipment leaders in innovation and technology
- Company commitment
- Communication- commitment high, communication effectiveness?
- Company size availability of resources to sustain commitment
- Current community involvement and transparency
- Commitment to health and safety is an important measuring stick to support commitment to TSM
- First audit complete stepping stone to AAA rating
- Involvement with regional and local recreation users
- Proximity to community
- Attachment of TSM rating to paycheck
- Courageous Safety Leadership
- Panel process
- Crisis management and response plan
- Mine rescue teams
- Communicating sustainability plan
- Feedback enhancement
- Involvement in health care

# ADVISORY PANEL FEEDBACK FROM JUNE 13, 2012 MEETING

#### Regarding Teck's Performance in Towards Sustainable Mining

#### **Current Weaknesses**

- GHG performance
- Crisis management/health and safety opportunity for better communication with other agencies locally and at higher levels
- Communication with COI on TSM can be improved and to stakeholders and broader community beyond COI
- How does this initiative 'hit the ground' at the front line employee level?
- We need an understanding of the definition of operations; Teck needs to better understand it too
- The number of people on the workforce not from the community. Encouragement should be in place for workers to live in the community. Needs to be part of the recruitment process so workers have an interest in the environment
- Access of phone communications with Teck mine sites
- Are we inclusive in terms of members of this panel?
- Energy use / GHG policy on equipment idling not enforced
- Reduction in transportation (ie: bus)
- Reduction in apprenticeship programs
- Need to increase use of information technology (eg: web)
- Access to skilled workforce
- Human Resources ability to implement
- Understanding of TSM protocol
- Understanding of biodiversity and how it pertains to Teck's operations
- Public understanding plus the vested community interest group understanding of the TSM rating system and the audit protocol
- Lack of cumulative effect assessment working on it, not complete
- Understanding community expectations and attitudes
- Proximity to community and recreational areas
- Lack of understanding internally for 'sustainability'
- Seamless integration of various sustainability plans and official community plans
- Commute and impact on health
- Low income assistance inclusion in official community plans and sustainability plans

# ADVISORY PANEL FEEDBACK FROM JUNE 13, 2012 MEETING

#### Regarding Teck's Performance in Towards Sustainable Mining

#### **Issues That May Impact Performance**

- Widespread communication within company and to communities
- Risk of focus on outcome rather than process of getting there
- Just because something hasn't been externally audited yet shouldn't prevent comprehensive reporting out on all criteria
- Shouldn't be shy on sharing detail- those who want to digest it will, others won't
- Value of providing a summary to COI and public of TSM and annual audit results
- Is TSM going to be an acceptable standard for communities and NGOs?
- The need for 'independence' for the COI to keep TSM accountable to the 'step change' required to
  actually achieve sustainability
- How do we as Advisory Panel members communicate our involvement on this TSM Panel?
- Retaining social licence to mine (ie: acceptable practice in community)
- Employees: qualified, competition (eg: Fort Mac), morale, #s engaged, respected, opportunity, growth, accidents, strikes, culture (staff)
- Maintaining environmental standards as they change and evolve, cost, conservation concerns
- Advancement of technology can improve production; new equipment (tires, parts, heavy equipment) availability / time delays
- Labs
- Decrease in available product to mine (ie: coal)
- Community engagement
- Effective communication
- Keeping up with resourcing
- Size of Teck and its rapid growth can TSM certification keep up
- Total cumulative effect of 5 mines in the Elk Valley
- Comprehensive integration of sustainability principles into entire organization